

CORPORATE SOCIAL RESPONSIBILITY POLICY STATEMENT

Eastgate Care takes a responsible approach towards balancing social, environmental and commercial factors to maintain a sustainable and successful business.

Our social responsibilities encompass just treatment of and support for our people, how we work with the communities we are in and what we give back to them, and our wider contribution to society through partnerships with selected charities and good causes.

Our environmental responsibilities comprise the care we take to protect nature and biodiversity, the steps we take to ensure sustainability, and the leadership we show on these issues.

We manage our business responsibly through a documented and proven integrated management system that is regularly audited for compliance through our Quality Auditing Programme and our regulators, CQC.

SOCIALLY, WE SEEK TO:

- Protect the health, safety and well-being of our employees, residents and those we work alongside.
- Respect the communities we work in, be a considerate neighbour and make a positive contribution.
- Commit to protecting the careers and reputations of those who report wrongdoing in accordance with established procedures, providing disclosures are delivered in good faith and seek to safeguard the best interests of residents, staff and the Company.

- Train and educate our people so they can fulfil their potential and are competent to carry out their duties.

- Pay wages and benefits which exceed national minimum wage requirements and adhere to working time regulations.

ENVIRONMENTALLY, WE FOCUS ON:

- Using resources efficiently and utilising sustainable alternatives where we can.

- Minimising disturbance to our neighbours and preventing pollution through managed working practices.

COMMERCIALY, WE PRIORITISE:

- Managing our expenditure effectively and fully understanding the scope of our regulators.

- Achieving a good quality, caring service.

- Maintaining an open and honest relationship with all stakeholders.

- Ensuring our contractors uphold our values and adopt fair working practices.

We are committed to continuous improvement in all areas of our business and reflect formally on our achievements at the end of each financial year.

This policy statement is brought to the attention of all employees and is publicly available through our website. It is reviewed annually or more often if required.

Ultimate responsibility for implementing the policy rests with the managing director.



Janine Morgan
Managing Director
April 2022